

California Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: CA070000061	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/06/2007
NAME OF PROVIDER OR SUPPLIER HOMEWOOD CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 75 N. 13TH STREET SAN JOSE, CA 95112		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments The following reflects the findings of the Department of Health Services during a complaint investigation conducted on 2/5/07 and 2/6/07. Inspection was limited to the specific complaint investigated and does not represent the findings of a full inspection of the facility. Complaint number CA00104898 regarding Quality of Care was substantiated and a Class "AA" citation was written under California Code of Regulations, Title 22, Sections 72311(a)(1)(A)(3) (B), and 72311(b). A Class "B" citation was also issued under California Code of Regulations, Title 22, Section 72313(a)(1). Deficiencies were also written under California Code of Regulation, Title 22, Sections 72311(a)(2) and 72523(a). Representing the Department of Health Services was Debra Gittings, Health Facilities Evaluator Nurse.	A 000		
A 159	T22 DIV5 CH3 ART3-72311(a) Nursing Service--General (a) Nursing service shall include, but not be limited to, the following: This Statute is not met as evidenced by:	A 159		
A 160	T22 DIV5 CH3 ART3-72311(a)(1) Nursing Service--General	A 160		

Licensing and Certification Division

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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A 160	Continued From page 1 (a) Nursing service shall include, but not be limited to, the following: (1) Planning of patient care, which shall include at least the following: This Statute is not met as evidenced by:	A 160			
A 161	T22 DIV5 CH3 ART3-72311(a)(1)(A) Nursing Service--General (a) Nursing service shall include, but not be limited to, the following: (1) Planning of patient care, which shall include at least the following: (A) Identification of care needs based upon an initial written and continuing assessment of the patient's needs with input, as necessary, from health professionals involved in the care of the patient. Initial assessments shall commence at the time of admission of the patient and be completed within seven days after admission. This Statute is not met as evidenced by:	A 161			
A 164	T22 DIV5 CH3 ART3-72311(a)(2) Nursing Service--General (a) Nursing service shall include, but not be	A 164			

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A 164	<p>Continued From page 2</p> <p>limited to, the following: (2) Implementing of each patient's care plan according to the methods indicated. Each patient's care shall be based on this plan.</p> <p>This Statute is not met as evidenced by: Based on interview and record review, the facility failed to implement the care plan when they failed to monitor for signs and symptoms of hypoglycemia for one of one sampled resident (1). Findings include:</p> <p>Resident 1 was a 67 year old male readmitted to the facility on 10/7/06. His diagnoses included respiratory failure, chronic renal failure, diabetes, hypertension, left below the knee amputation and cardiac pacemaker placement.</p> <p>Review of Resident 1's care plan dated 10/7/06, documented the resident should be monitored for signs and symptoms of hypoglycemia and if signs and symptoms were present, the blood glucose should be checked and the physician (MD) should be notified.</p> <p>On 10/17/06, the Finger Stick Blood Sugar Monitoring Sheet (FSBS) indicated the resident's FSBS at 6:30 a.m. was 62mg/dl and at 11:30 a.m. was 63mg/dl.</p> <p>The nurse's notes dated 10/17/06 did not document the resident was monitored for signs and symptoms of hypoglycemia. The resident's</p>	A 164			

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A 164	Continued From page 3 blood glucose was not rechecked and the M.D. was not notified until the resident was unresponsive. During an interview on 2/5/07 and 2/6/07, LVN 2 stated she did not monitor the resident for signs and symptoms of hypoglycemia, recheck the blood glucose, or notify the MD, according to the care plan, until the resident was unresponsive.	A 164			
A 165	T22 DIV5 CH3 ART3-72311(a)(3) Nursing Service--General (a) Nursing service shall include, but not be limited to, the following: (3) Notifying the attending physician promptly of: This Statute is not met as evidenced by:	A 165			
A 167	T22 DIV5 CH3 ART3-72311(a)(3)(B) Nursing Service--General (a) Nursing service shall include, but not be limited to, the following: (3) Notifying the attending physician promptly of: (B) Any sudden and/or marked adverse change in signs, symptoms or behavior exhibited by a patient. This Statute is not met as evidenced by:	A 167			

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A 173	Continued From page 4	A 173			
A 173	T22 DIV5 CH3 ART3-72311(b) Nursing Service-General (b) All attempts to notify physicians shall be noted in the patient's health record including the time and method of communication and the name of the person acknowledging contact, if any. If the attending physician or his designee is not readily available, emergency medical care shall be provided as outlined in Section 72301(g). This Statute is not met as evidenced by:	A 173			
A 175	T22 DIV5 CH3 ART3-72313(a) Nursing Service-Administration of Medication (a) Medications and treatments shall be administered as follows: This Statute is not met as evidenced by:	A 175			
A 176	T22 DIV5 CH3 ART3-72313(a)(1) Nursing Service--Administration of Medication (a) Medications and treatments shall be administered as follows: (1) No medication or treatment shall be administered except on the order of a person lawfully authorized to give such order.	A 176			

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A 176	Continued From page 5	A 176			
A 805	<p>This Statute is not met as evidenced by:</p> <p>T22 DIV5 CH3 ART5-72523(a) Patient Care Policies and Procedures</p> <p>(a) Written patient care policies and procedures shall be established and implemented to ensure that patient related goals and facility objectives are achieved.</p> <p>This Statute is not met as evidenced by: Based on interview and record review, the facility failed to implement the policy and procedure for treatment of hypoglycemia to ensure resident related goals and facility objectives. Resident 1 had low blood sugars and signs and symptoms of hypoglycemia and did not receive the care listed in the policy and procedure until he was found unresponsive. Findings include:</p> <p>Resident 1 was a 67 year old male readmitted to the facility on 10/7/06. His diagnoses included respiratory failure, chronic renal failure, diabetes, hypertension, left below the knee amputation, and cardiac pacemaker placement.</p> <p>The facility policy and procedure titled, "Hypoglycemia", dated 1/06, stated the resident's blood sugar should be monitored for symptoms of hypoglycemia. "Symptoms may include: hunger, anxiety, pallor, irritability, sweating, tremors, dizziness, fatigue, blurred vision, palpitations, mental dullness and tingling around the mouth. If the resident has blood sugar <60mg/dl with the symptoms listed, notify physician. For residents who are NPO (nothing by mouth) or uncertain of swallowing reflex or if not conscious, give one of</p>	A 805			

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A 805	<p>Continued From page 6</p> <p>the following as ordered: A. Glucagon 1 mg IM or SQ or start intravenous D5W at keep open rate or give 12.5cc Dextrose 50% intravenous push . Recheck the blood glucose after 10 to 15 minutes, if blood glucose remains <80mg/dl, stay and observe resident, contact the physician for further order."</p> <p>On 10/17/06, Resident 1 became unresponsive. During interview on 2/5/07, LVN 2 stated she did not recheck the blood glucose 10 to 15 minutes after giving Glucagon 1 mg IM. She also did not contact the physician as written in the policy and procedure. She did not monitor for signs and symptoms of hypoglycemia.</p> <p>The Nurse's Notes on 10/17/06, did not have documented evidence of monitoring of blood glucose as needed for symptoms of hypoglycemia. There was also no documentation of blood sugar recheck 10 to 15 minutes after Glucagon 1mg IM was given. There was no prompt notification of the resident's attending physician for further orders.</p> <p>The facility failed to implement their protocol for hypoglycemia to deliver prompt care to Resident 1 who experienced severe episodes of untreated low blood sugar levels.</p>	A 805			